How to Get Your Member ID Cards

This sheet provides you with step-by-step instructions on how to get your member ID cards.

> Please Note: Your insurance providers do not share your member ID number with the SAUSD Benefits Office since your member ID number is considered personal and confidential to you.

1st   Make sure you have all your identifying information handy such as, **Social Security Numbers** and **Dates of Birth**.

2nd   Contact your insurance providers directly or download their respective apps using the following instructions.

Download the Apps

Blue Shield

Get your ID card and manage your health care from anywhere with the Blue Shield of California app.

https://www.blueshieldca.com/about/mobile

Delta Dental

Get your ID card and have access to Delta Dental's most popular tools on your device.

https://www.deltadental.com/us/en/member/mobile.html

Express Scripts

Get your ID card and manage your prescription and pharmacy care anytime, anywhere.

https://www.express-scripts.com/mobile-app

Kaiser Permanente

Get your ID card and have easy to use access to member tools, appointments, and more.

https://healthy.kaiserpermanente.org/pages/mobile-app

VSP

Get your ID card, find optometrist and manage your eye care needs anytime, and from anywhere.

Google Play | Apple

Visit Provider Websites

Blue Shield 1-800-393-6130

To get your ID card from Blue Shield's website **you must have your Blue Shield Subscriber ID number**. If you do not have your Subscriber ID number, you must call Blue Shield to get it.

If you do have your Subscriber ID number:
1. Visit *www.blueshieldca.com/sausd*
2. Login with your **Username** and **Password**
3. Download your **Temporary ID Card** on your **Member Center Dashboard**

Delta Dental 1-866-499-3001

To get your ID card from Delta Dental's website **you must register for an online account**. If you are registering for the first time, your **Enrollee ID is your Social Security Number**.

Once you register for your online account:
1. Visit *www.deltadentalins.com*
2. Login with your **Username** and **Password**
3. Select **Print ID Card** from your **Home Page**

Express Scripts 1-877-474-1136

To get your ID card from Express Scripts' website you must have your Express Scripts Member number. If you do not have your Express Scripts member number, you must contact Express Scripts to get it.

Once you register for an Express Scripts online account:
1. Visit *www.express-scripts.com*
2. Login with your **Username** and **Password**
3. Select **Print ID Card** from your **Member Profile Page**

Kaiser Permanente 1-800-KP4CARE (574-2273)

To get your ID card from Kaiser's website you must have your Medical Record Number to register for an online account. If you do not have your Medical Record Number, you must contact Kaiser.

Once you register for your online account:
1. Visit *www.kp.org*
2. Login with your **User ID** and **Password**
3. Request a new **ID Card** from the **My Coverage and Cost Page**

VSP 1-800-877-7195

An ID card is not required for you to receive services or care.

Simply:
1. Call a VSP optometrist to schedule an appointment
2. Tell the optometrist's office you are a VSP member
3. Give them your Name, Date of Birth, and last four numbers of your Social Security Number
4. The optometrist's office will verify your coverage with VSP